

## Guidelines «Backup Plan – Short-Notice Care at Home»

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### Child care at home by the KIHOB Foundation in case of care shortages

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**What we offer**

We take care of your child at home in the event of exceptional, short-term care shortages such as:

- sickness of child
- exams/ thesis deadlines
- short-notice occupational absence
- short-notice absence of care giver
- lack of family support

The journey by public transport from Bern Länggasse should not take longer than 45 minutes.

- Monday to Thursday between 8 am and 8 pm
- At least 2 hours, maximum 6 hours per day
- A maximum of three days in a row and per care shortage
- Infants from 4 months and children up to 7 years of age

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**Registration**

You may call 031 301 91 09 Monday through Thursday between 8 am and 5 pm to ask for help spontaneously or in advance. It is possible to make a reservation as early as 3 days (72h) in advance. Once the care service is registered as "Plan B" (the German term), it will be billed even if it is not claimed.

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**Rates**

Travel time and expenses from Bern Länggasse will be charged. Food for snacks and main meals is to be provided by the family.

**For parents with a KIHOB agreement:**

- Level 1-10      10.- Swiss Francs per Child/hour
- Level 11-20    20.- Swiss Francs per Child/hour
- Level 21-29    35.- Swiss Francs per Child/hour

This service is a supplementary offer by the KIHOB Foundation and will be invoiced in addition to existing care costs.

**For parents without a KIHOB agreement:**

The relevant income will be determined according to the KIHOB guidelines. If the income information is missing, the highest hourly rate will be charged.